



# The Ultimate Collaboration & Productivity Tool for Your Business

## Included In All PBXact Phone Systems

Zulu UC unifies the most popular business communication tools & applications enhancing user productivity and mobility, for FreePBX and PBXact business communication systems. Based on WebRTC technology, Zulu UC works great with any network connection, providing the best audio experience.

For more details, visit: <https://www.sangoma.com/products/zulu/>

### Zulu UC Features

#### Zulu Softphone

Make & receive calls directly from your personal laptop or desktop computer!

- » One-click calling from desktop or nearby deskphone
- » Send / receive SMS and fax
- » Presence control
- » Chat: Send / receive instant messages between your co-workers
- » Screensharing
- » File transfer

#### Zulu Mobile

Take your phone extension with you with Zulu Mobile for iOS and Android devices!

- » Make and receive phone calls with colleagues and your customers as if you were sitting at your desk
- » Dial-by-contact name
- » Push notifications
- » Full integration with your iOS or Android device's native calling app for intuitive functionality
- » Automatic low power mode when not in use

#### Chat

Integrated Chat functionality means staff members can communicate more effectively with each other, with features like 1-to-1 messaging and group chat.

#### Presence

View and set presence status to help communicate with your staff members your availability. Presence updates are updated across all your endpoint devices too!

#### Click-to-Call

Users can instantly call any phone number that is seen on a web browser or MS Outlook client. Simply click on the phone number and Zulu will initiate an outbound call via the softphone client or your desk phone.

#### Call Pop

Ideal for CRM and Help Desk Integration, Call Pop will automatically open your desktop web browser on an inbound call with all the information of the caller.

## Quick Facts

- » WebRTC based Desktop Softphone & Mobile client (iOS and Android) for FreePBX & PBXact IP Phone Systems
- » Improve Productivity By Taking Your Extension with You
- » Built-in Chat & Screensharing Improves Collaboration Between Staff & Colleagues
- » Enables SMS, FAX & Click-to-call from Your Desktop
- » Call Pop for Web-based CRM Integration
- » View the Presence Status of Your Colleagues & Set Your Own, Which Updates All Your Endpoint Devices
- » Automatic Updates Keep You Up-to-Date with the Latest Features
- » Zulu UC is Included in All PBXact Phone Systems
- » Zulu UC is Available as a Purchase Option for FreePBX

## About Sangoma

Sangoma Technologies Corporation, is a trusted leader in delivering globally scalable Voice-Over-IP telephony systems, both on-site and cloud-based.

As the communication landscape evolves and businesses invest in new strategies to provide effective communications, Sangoma Technologies is your trusted partner; delivering Unified Communications solutions for SMBs, Enterprises, OEMs, Carriers, and service providers.

Sangoma's globally scalable offerings include both on-site and cloud-based business communication systems, SIP trunking, IP Phones, Gateways, Session Border Controllers and Telecom Interface Cards. Together, these provide seamless connectivity between traditional infrastructure and new technologies. Businesses can achieve enhanced levels of collaboration, productivity and ROI by partnering with Sangoma.

Founded in 1984, Sangoma Technologies Corporation is publicly traded on the TSX Venture Exchange (TSX VENTURE: STC).

## Become a Sangoma Partner

Provide your customers with outstanding VoIP and Unified Communications quality products that deliver industry-leading value. As an Empowered by Sangoma Partner, you'll get the help you need to grow your business and the incentives you want to make it easy to win sales.

Discover more at:  
[Sangoma.com/partner-program](http://Sangoma.com/partner-program)

## Softphone

### Basic Features:

- » WebRTC based phone calls through FreePBX / PBXact
- » Place call by contact name

### Calling Features:

- » One-click calling from desktop or nearby deskphone
- » Call hold
- » Mute
- » DND
- » One-touch speed dial
- » Call forward
- » Custom ring tones
- » Call waiting
- » Call transfer
- » Call history
  - > Redial
  - > Call return

### Chat Features:

- » Direct messaging between PBX users
- » Direct user messaging
- » Chat rooms for group messaging
- » Full suite of emojis
- » Message notification and time stamps
- » Saved message history
- » Screen sharing
- » File transfer

### Contact Features:

- » Access to all PBX user contacts (Based on permission)
- » Dial by contact name
- » Send SMS / Fax to recipients
- » Dial by phone number

### SMS Features:

\*Requires SIPStation SIP Trunking Service

- » Send / receive SMS messages to user contacts or manually
- » Message history
- » Microsoft Outlook integration

### Fax Features

\*Requires the FAX Pro module

- » Send / receive faxes
- » Microsoft Outlook integration

## Mobile Client

### Basic Features:

- » WebRTC based phone calls through FreePBX / PBXact
- » Place call by dial pad and contact name
- » Chat for individual and group messaging
- » Push notifications
- » CallKit integration for iOS providing users with native call history details

- » Multi-account support
- » Contact list support
- » DTMF support

## Click-to-Call

### Basic Features:

- » Dial phone numbers embedded on websites and Microsoft Outlook contact list and/or message body
- » Ability to dial internal extensions
- » Option to dial from Zulu Softphone or nearby desk phone

### Activated Features when Combined with the CRM Link Module:

- » Click-to-Call phone numbers from within web-based CRMs

## Call Pop

### Basic Features:

- » Automatically open browser on inbound calls

### Activated Features when Combined with the CRM Link Module:

- » CRM integration for browser-based systems
- » Automatic display of CRM accounts / contacts / leads via URL lookup on inbound calls

## Administration

### User Permissions:

- » Softphone, Chat, SMS and Fax granular permissions available via FreePBX / PBXact admin UI

## Compatibility

### FreePBX / PBXact:

- » FreePBX / PBXact 13 and above (FreePBX 14 and above required for some features)

### Zulu Desktop, SMS, Fax:

- » Windows 7 and above
- » MacOS 10.8 and above
- » Ubuntu Linux 12.04 and above

### Call Pop / Click-to-Call:

- » Google Chrome
- » Mozilla Firefox
- » Microsoft Outlook 2010 / 2013, Office 365

### Mobile

- » iOS 11 and above
- » Android 6.0 and above

